SDOH ACADEMY

Celebration of SDOH Innovation Webinar Series

Celebration of SDOH Innovation

Webinar Series: Session 2

Presented by SDOH Academy Faculty

April 18, 2023

The Social Determinants of Health Academy

Today's Facilitators

The Social Determinants of Health Academy

Hansel O. Ibarra, MPA
Health Strategy Specialist
MHP Salud

Esly Reyes, MPH
Health Education Products Manager
National Center for Farmworker Health, Inc.

Today's Agenda

The Social Determinants of Health Academy

Introductions & Housekeeping

Review: SDOH & Innovation

SDOH Academy Resources

Panel Presentations and Discussion

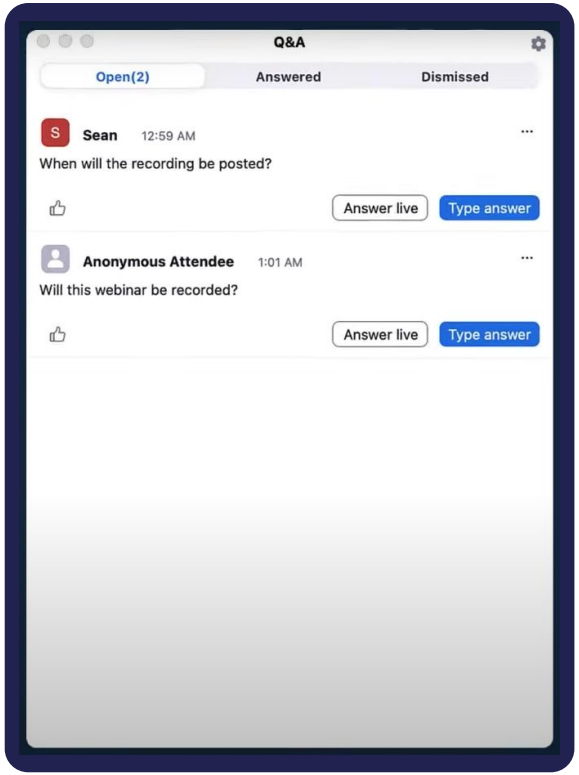
Q&A

Evaluation and Close

Housekeeping

The Social Determinants of Health Academy

- All lines will be muted to prevent background noise
- Type questions into the chat or **Q&A window**
- This session will last approximately **60 minutes** and will be **recorded.** The **recording and slides will be shared** at sdohacademy.com in a few business days.
- For technical assistance, please message any **"NCMLP" team member** via the chat



Who is the SDOH Academy?

The Social Determinants of Health (SDOH) Academy is a HRSA-funded workgroup of national training and technical assistance partners (faculty) who work together to develop training and technical assistance opportunities to help staff from health centers, health center-controlled networks, and primary care associations develop, implement, and sustain SDOH interventions in their clinics and communities.

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The Faculty

The Social Determinants of Health Academy

AAPCHO
ASSOCIATION OF ASIAN PACIFIC COMMUNITY HEALTH ORGANIZATIONS

CSH

Health Outreach Partners
HEALTHY PEOPLE. EQUITABLE COMMUNITIES.

CAPITAL LINK

HEALTH INFORMATION TECHNOLOGY, EVALUATION, AND QUALITY CENTER
HITEQ

ACU
ASSOCIATION OF CLINICIANS FOR THE UNDERSERVED

NATIONAL CENTER FOR EQUITABLE CARE FOR ELDERS

NATIONAL LGBT HEALTH EDUCATION CENTER
A PROGRAM OF THE FENWAY INSTITUTE

MIGRANT CLINICIANS NETWORK
MCN

STAR²CENTER
SOLUTIONS TRAINING AND ASSISTANCE FOR RECRUITMENT & RETENTION

NCFH
National Center for Farmworker Health, Inc.

MHP Salud

NATIONAL HEALTH CARE for the HOMELESS COUNCIL

NATIONAL NURSE-LED CARE CONSORTIUM
a PHMC affiliate

National Center for Medical Legal Partnership
AT THE GEORGE WASHINGTON UNIVERSITY

NCHPH
National Center for Health in Public Housing

HEALTH PARTNERS ON IPV + EXPLOITATION

NATIONAL ASSOCIATION OF Community Health Centers®

SCHOOL-BASED HEALTH ALLIANCE
The National Voice for School-Based Health Care

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Acknowledgement

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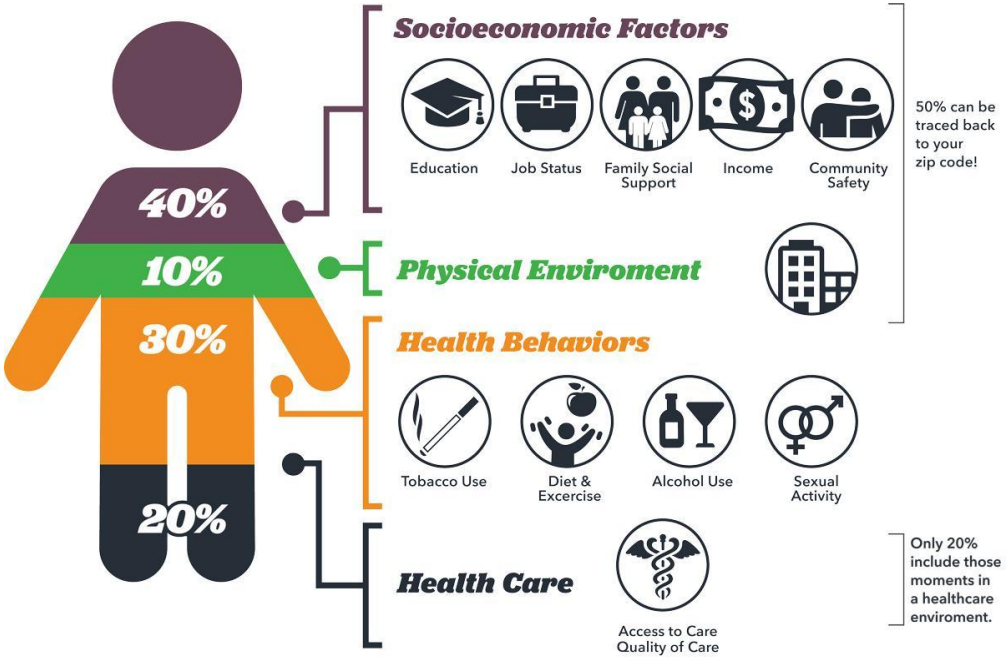
For more information, please visit HRSA.gov.

Review: What is SDOH?

The Social Determinants of Health Academy

[Priority Area: Social Determinants of Health]



Source: Institute for Clinical Systems Improvement, Going Beyond Clinical Walls: Solving Complex Problems (October 2014)

Societal Drivers of Health (SDoH)

Review: What is Innovation?

The Social Determinants of Health Academy

Innovation is a new solution to an unmet need that has the ability to transform services, processes and systems to accelerate impact, as well as address SDOH factors to improve the health of their community.

Health Centers and Primary Care Associations have continued to develop and scale life-saving and life-improving innovations to improve the health and wellbeing of their communities.

View the Session 1 recording HERE

SDOH Academy Activities & Resources

The Social Determinants of Health Academy

Our coordinated curriculum has focused on the core competencies of **Improving Access to Quality Care**, **Fostering a Workforce that is able to address SDOH**, **Addressing health disparities through community partnerships and system delivery transformation**, and **Increasing knowledge related to emerging issues related to SDOH**.

- 2021 Breakthrough Webinar Series
- 2022 SDOH Innovation Showcase Competition
- ***NEW!*** 2023 Resource Compendium

sdohacademy.com

Panel Presentations

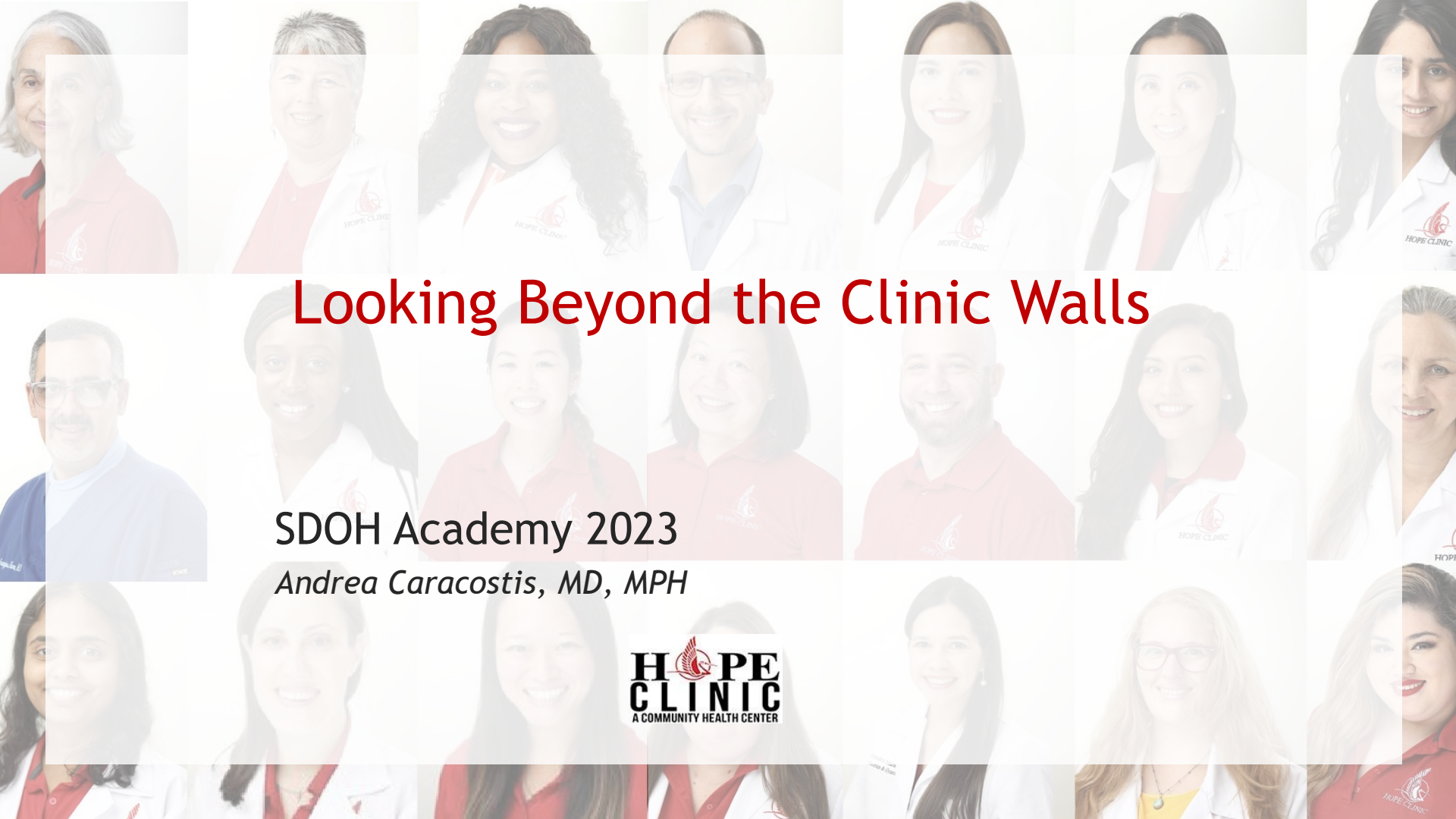
Today's Panelists

The Social Determinants of Health Academy

Andrea Caracostis, MD, MPH
Chief Executive Officer
HOPE Clinic

Palak Jalan, BDS, MPH
Chief Population Health Officer
Access Health

Olivia Riutta
Director of Special Populations
Montana Primary Care Association



Looking Beyond the Clinic Walls

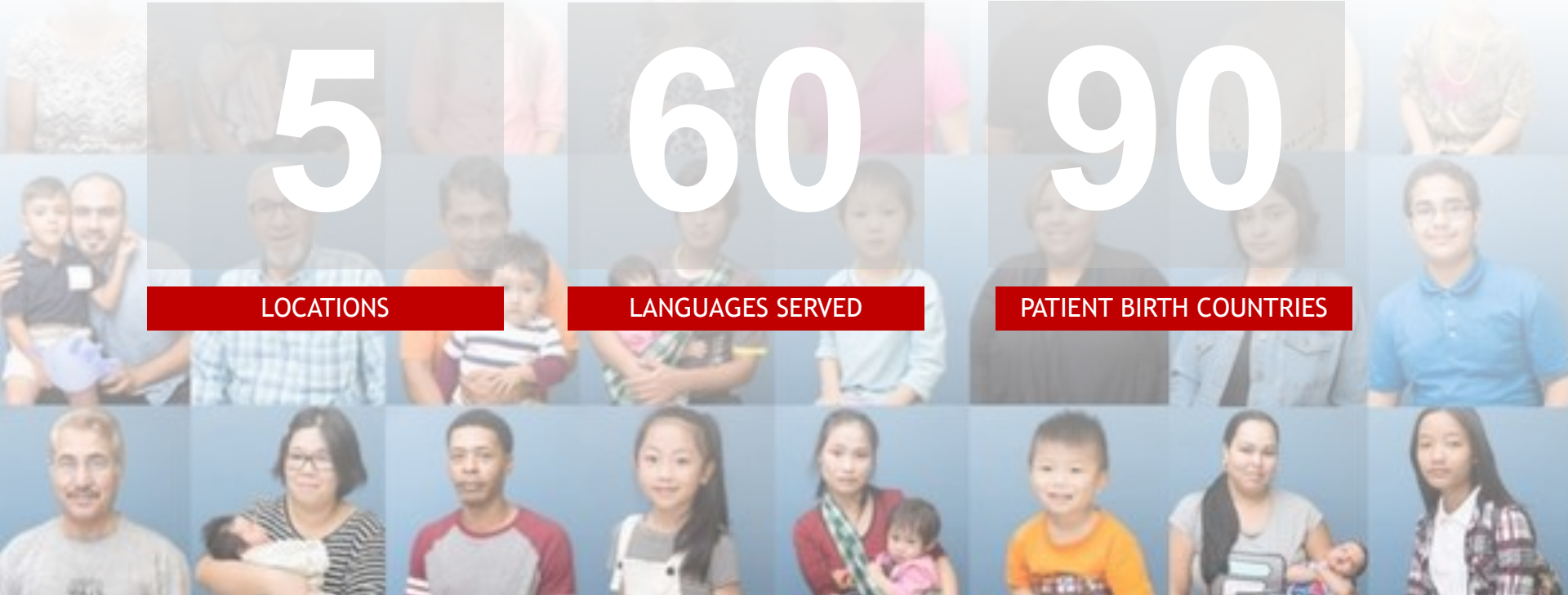
SDOH Academy 2023

Andrea Caracostis, MD, MPH

HOPE CLINIC
A COMMUNITY HEALTH CENTER

HOPE'S **MISSION**

To provide quality healthcare without prejudice to all people of Greater Houston in a culturally and linguistically competent manner.

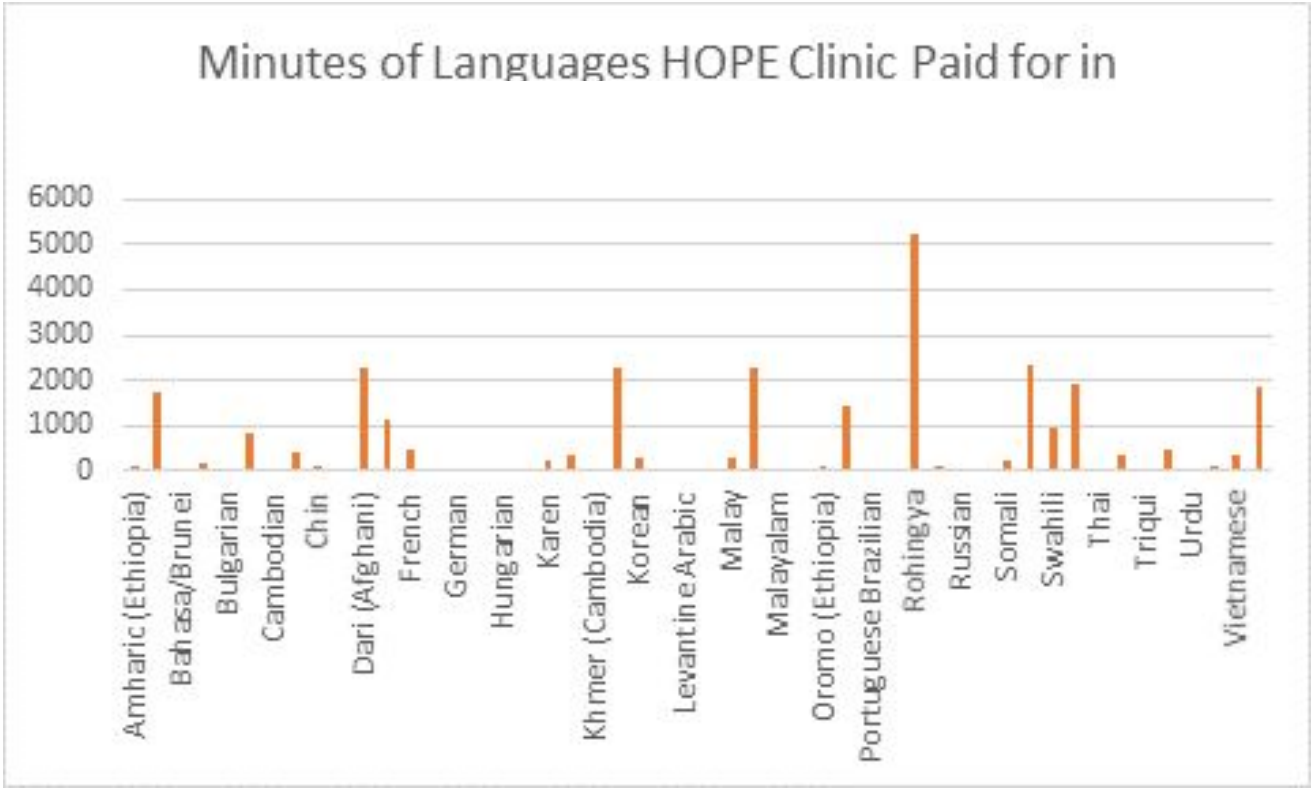


5
LOCATIONS

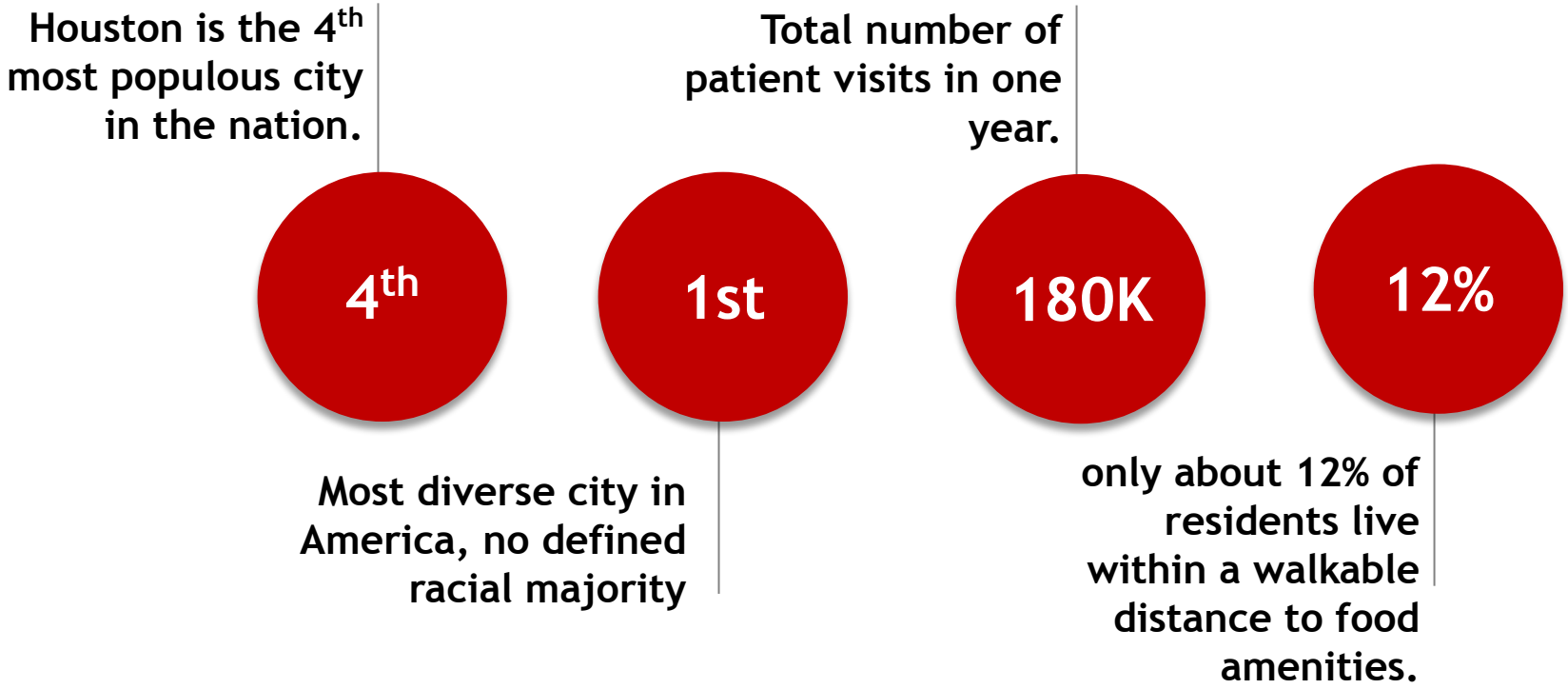
60
LANGUAGES SERVED

90
PATIENT BIRTH COUNTRIES

Disaggregated Data



Where we Are Located

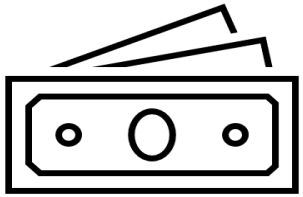


HOPE by the Numbers

180K patients visits

200 Staff

28K patients



$30 M Budget

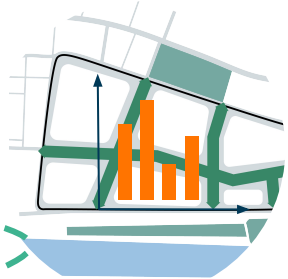
A roadmap to SODH

A data driven approach **to understanding the local context of where everyday behaviors happen** through a multi-stakeholder planning process. Ex. Walkability and Foodscape studies

Start

Data collection

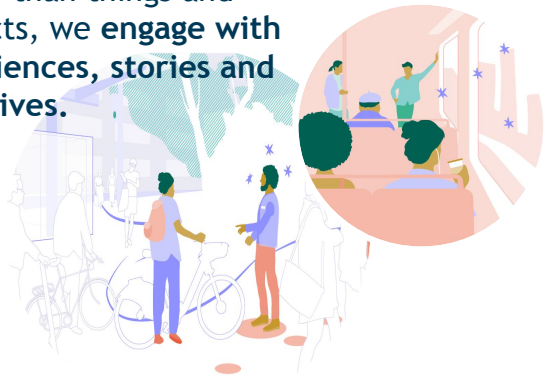
1



Narrative driven user-journeys

2

Rather than things and artifacts, we **engage with experiences, stories and narratives.**



Local interventions for rapid change

3

Neighborhood level interventions that establ convenient, dignified and affordable Ex. Food optio exercise alternatives, community development

Evaluate & track success

4

Evaluate success against **long-term value creation indicators** together with local stakeholders

Scale strategy for wide impact

!

Accomplishments

Breast Health Awareness

Papaloozas for Cervical Cancer Screenings

Tobacco Cessation Outreach

Eligibility & Outreach for Coverage

Accomplishments

Bite of HOPE

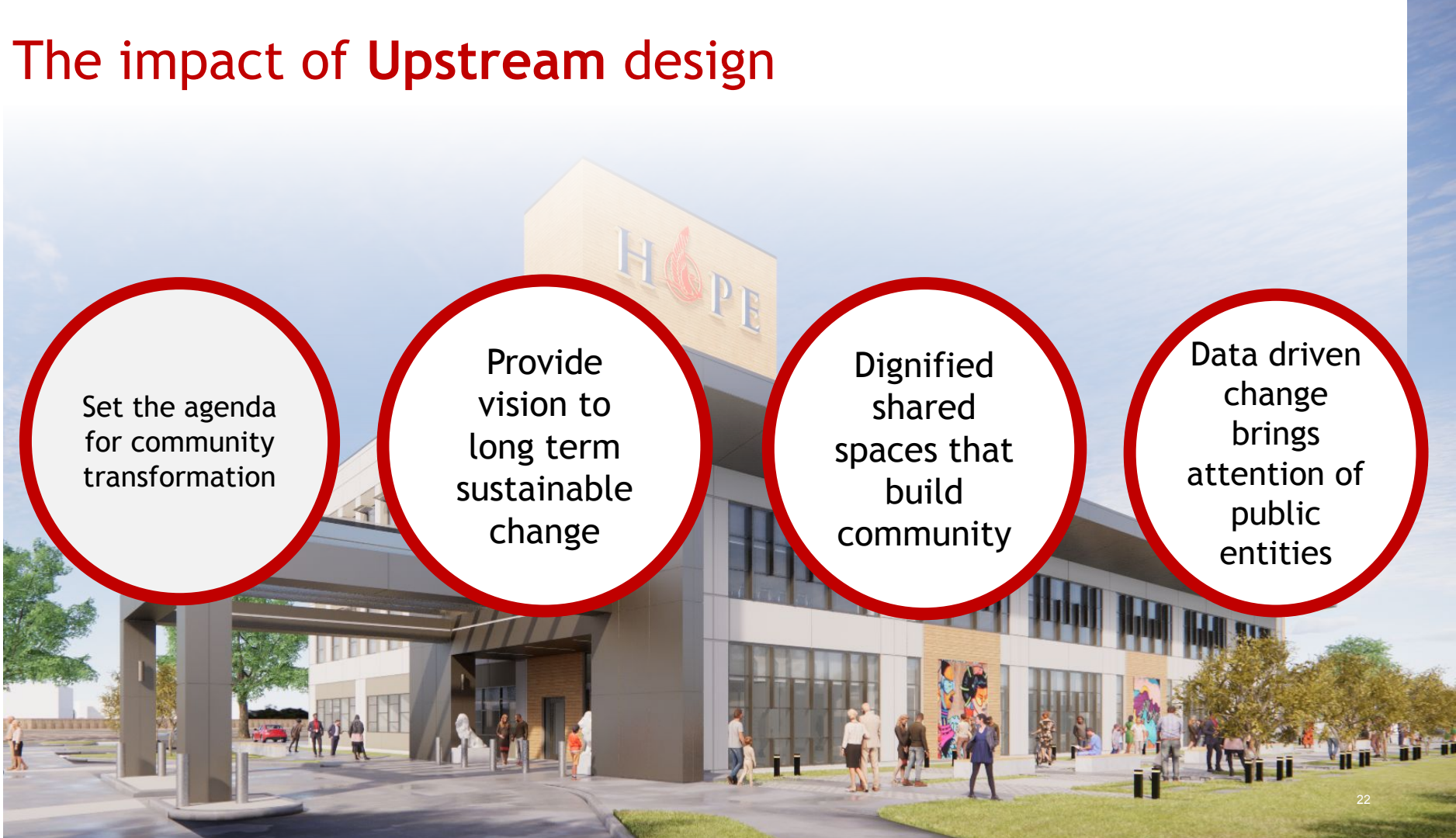
Liver Health & B-Free Houston

Perinatal Care & Baby Script

Latent TB


Sushi Rice

The impact of **Upstream** design



Set the agenda for community transformation

Provide vision to long term sustainable change

Dignified shared spaces that build community

Data driven change brings attention of public entities

Thoughts, comments, questions?

Let’s walk about it!

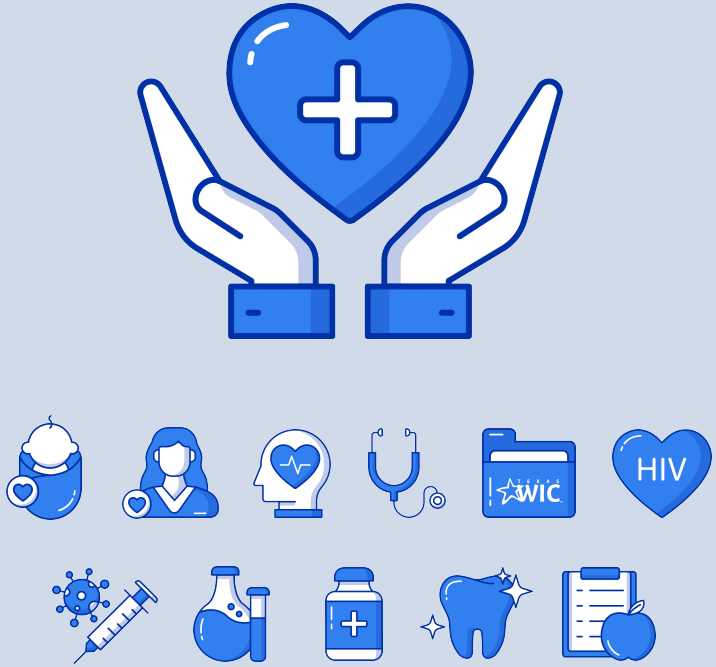
Andrea Caracostis, M.D., MPH
Chief Executive Officer
E: acaracostis@hopechc.org

accesshealth™

Presented by Palak Jalan

OUR HISTORY

- AccessHealth is a private, non-profit organization focusing on providing primary health care services for the low-income populations, **but opens its doors to all who wish to receive care without regard to income or circumstance**.
- AccessHealth was incorporated on December 8, 1975. AccessHealth has **five** fixed locations including a mobile site, and offers WIC services at **eleven** locations.
- Servicing the Fort Bend & Waller Counties
  - Population of 858,527 in Fort Bend County
  - Population of 59,781 in Waller County



Sources
https://www.census.gov/quickfacts/fortbendcountytexas,
https://www.census.gov/quickfacts/wallercountytexas
https://www.unitedforalice.org/texas

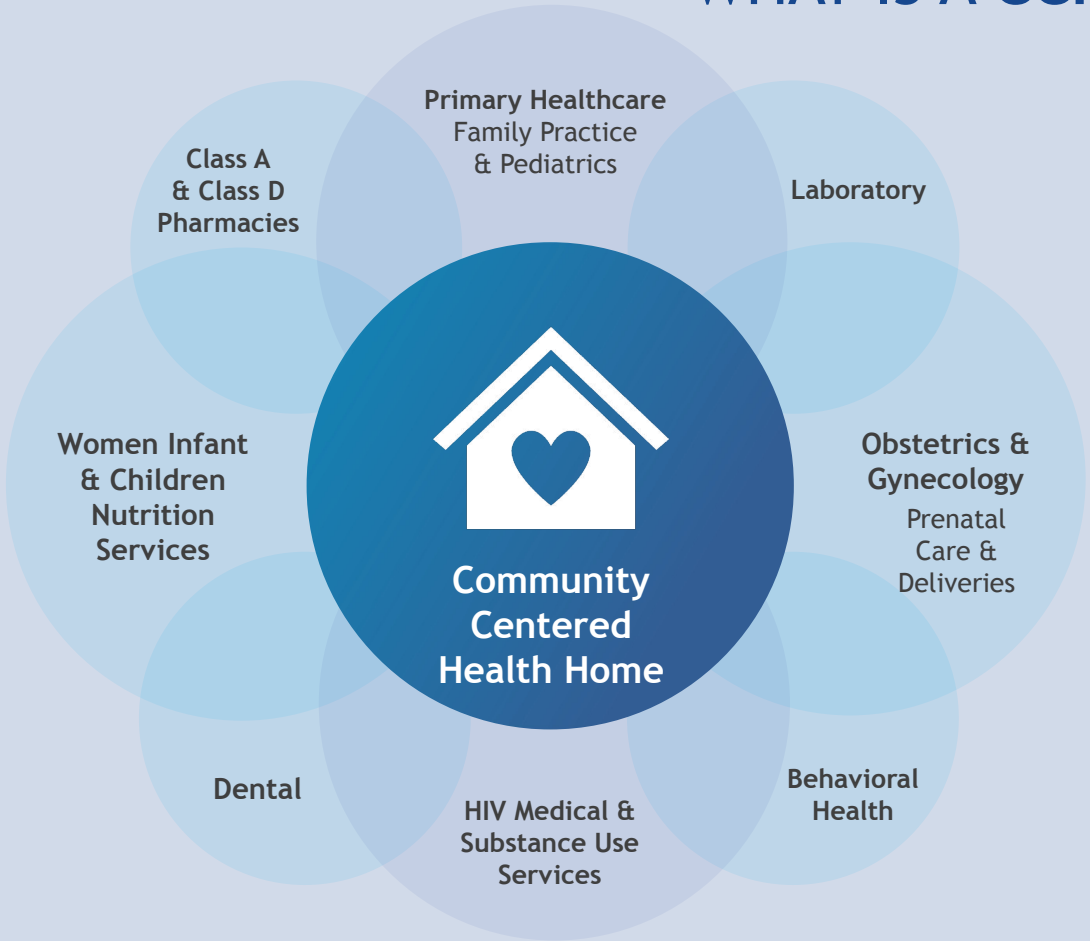
accesshealth™

OUR LOCATIONS

accesshealth

WHAT IS A CCHH

- A **Community-Centered Health Home** (CCHH) acknowledges that factors outside the clinic walls affect patient health outcomes, and actively participates in improving them.



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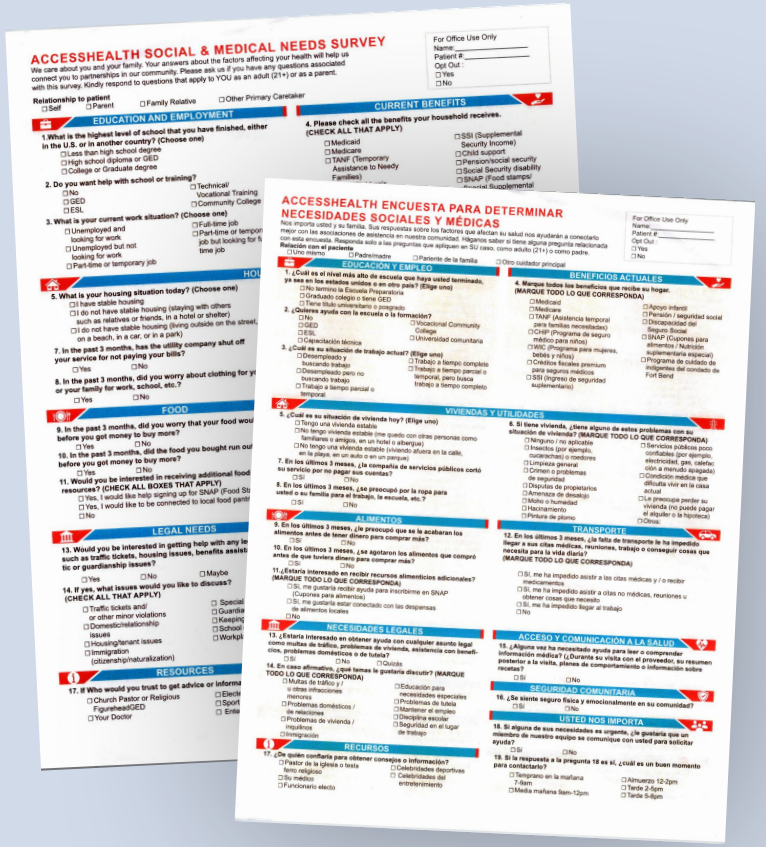
ABOUT SDOH

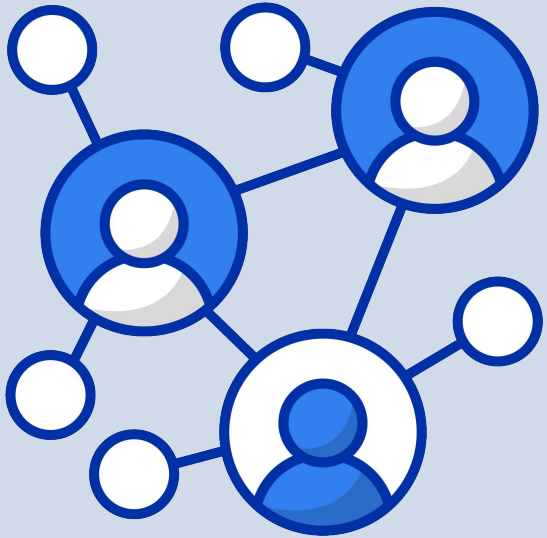
- Evaluate patients' social determinants of health
- Identify specific needs and potential barriers
- Gathers valuable insights into factors influencing well-being
- Connects patients with relevant services and resources
- Fosters collaboration with community partners
- Addresses needs through targeted referrals and support
- Enhances patients' overall health outcomes
- Improves quality of life for individuals and communities



accesshealth

CARE COORDINATION

- **Reduces** barriers to healthcare
- **Empowers** patients to achieve better health outcomes
- **Enhances** overall quality of life
  - Integrated Client Journey
  - Medical Legal Program
  - Food R_X Program
  - Door Dash
  - Transportation Coordination



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HEALTH NAVIGATION **PLATFORM**

- Closed Loop
- Ability to Analyze Data
- Predictive
- Risk Stratifies
- Accommodates CBO
- Infrastructure

IN PARTNERSHIP WITH

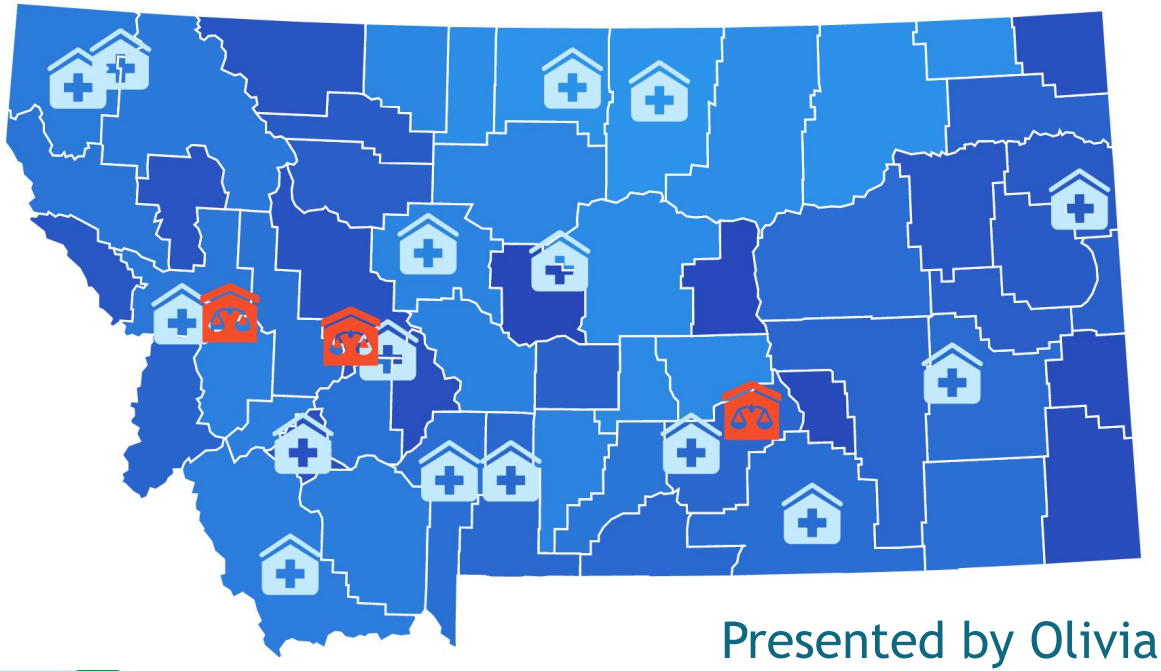
MY HEALTH SPHERE

accesshealth™

Palak Jalan, pjalan@myaccesshealth.org
https://www.linkedin.com/in/palakjalan

Thank you

Montana Health Justice Partnership



Presented by Olivia Riutta

MPCA
Montana Primary Care Association

Advancing Health Center Excellence

Domains and Performance Expectations

Governance and Management
- Governance
- Leadership
- Management

Workforce
- Strategic Workforce Management
- Recruitment
- Employee Development
- Employee Engagement
- Retention

Financial Sustainability
- Liquidity
- Solvency
- Sufficient Profitability
- Financial Agility

Access and Affordability
- Comprehensive and Timely Services
- Affordability
- Enabling Services
- Community Outreach

Patient Experience
- Patient Activation and Engagement.
- Partnership with Families and Caregivers
- Building Trusting Relationships
- Patient-Centered Care Coordination

Quality, Patient Care, and Safety
- Clinical Effectiveness
- Continuity of Care
- Safety
- Equity

Population Health and Social Determinants of Health
- Population Needs Assessment and Management
- Community Needs and Resource Mapping
- Resource Allocation
- Community Partnerships and Collaborations
- Track and Close Social Service Referral Loops

Funding the project

2015–2016

The MHJP received another grant from the Montana Healthcare Foundation to expand the project to eight partners and build toward sustainability through full partner-funding.

2018–2019

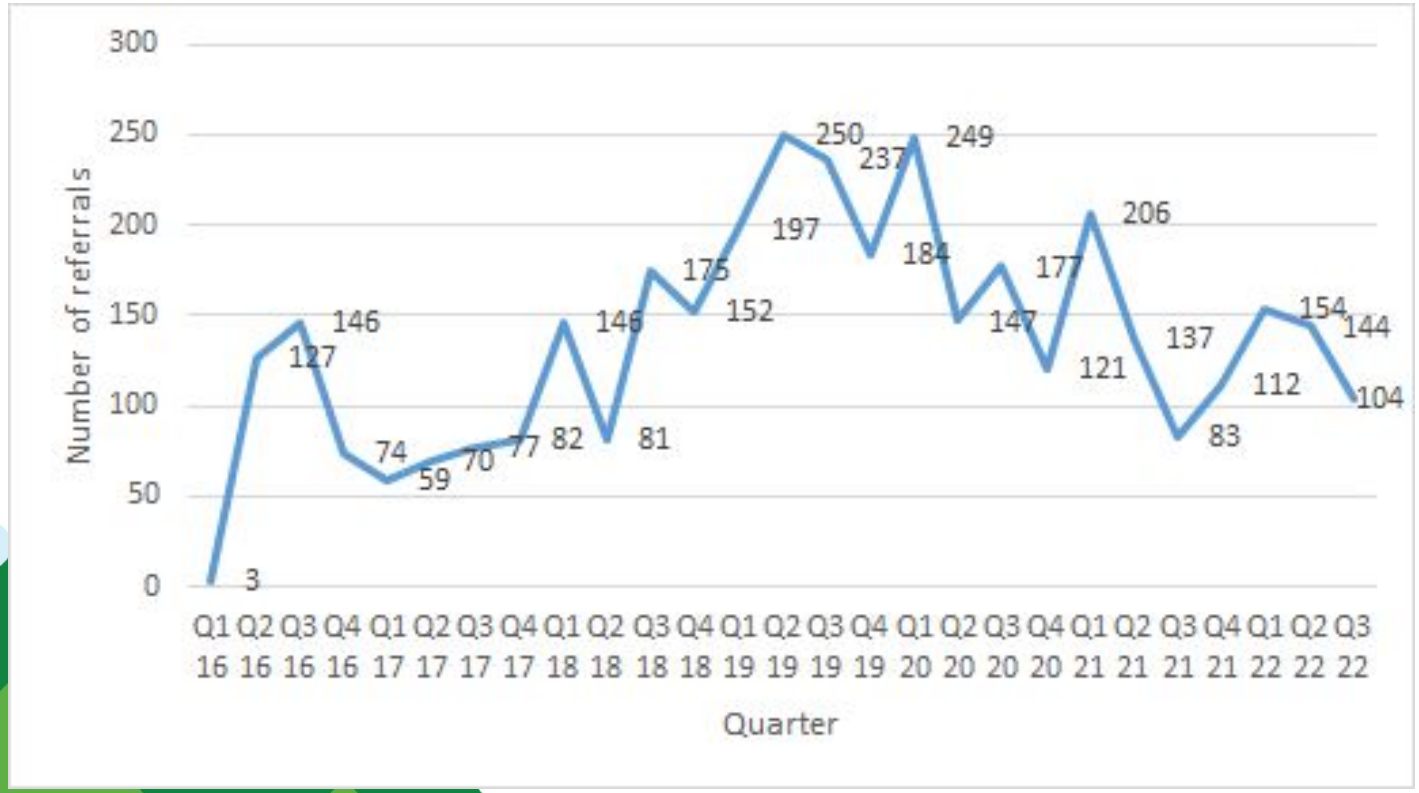
2017: The MHJP received a pilot grant from the Montana Healthcare Foundation that partially funded the project with six partners, each contributing to the project budget.

2020

The MHJP has shifted to a full partner-funded model. Each partner contributes a set amount to participate in the project. In 2023, that amount is $22,742/year or $1895/month.

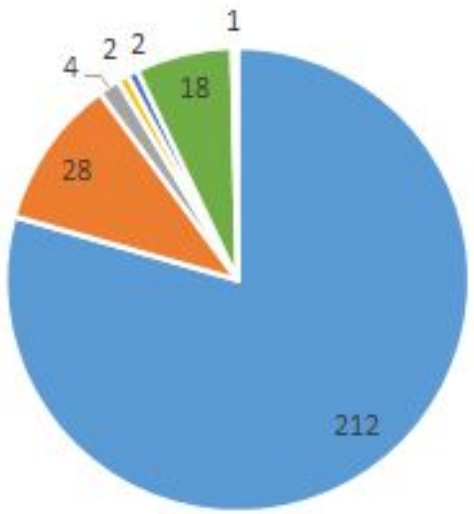
MPCA
Montana Primary Care Association

Data – Screening, referral, & assistance



MPCA
Montana Primary Care Association

2022 Q 1-3 Closing outcomes
267 cases closed



- Counsel & Advice
- Brief Service
- Negotiated Settlement with Litigation
- Negotiated Settlement without Litigation
- Administrative Agency Decision
- Extensive Service
- Contested Court decision

MPCA
Montana Primary Care Association

Data - Financial Benefits

Money received by clients in 2018

$183,506

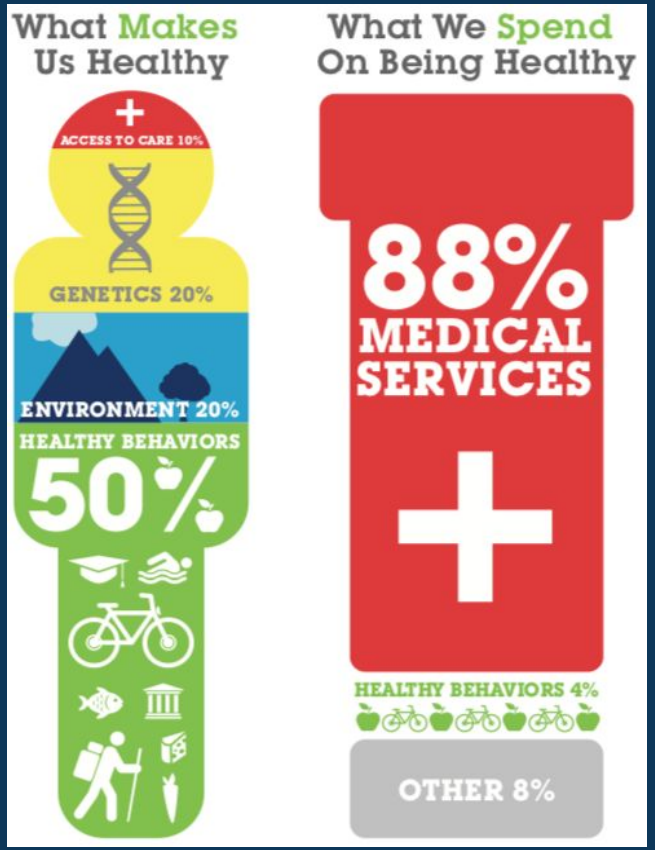
This is the amount of money that clients actually received from the services that were provided by Montana Legal Services.

Amount of legal services received by clients in 2019.

$514,320.55

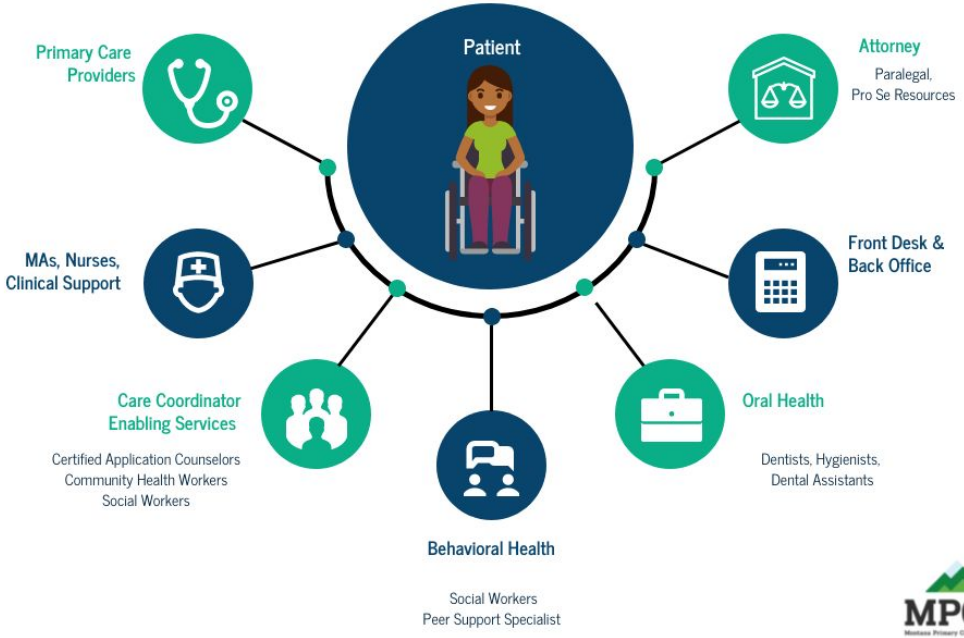
If clients had to pay out of pocket for the legal services provided, they would have spent over half a million dollars in legal expenses.

MPCA
Montana Primary Care Association



Source: Bipartisan Policy Center

Medical-Legal Partnerships & the Care Team



MPCA
Montana Primary Care Association

Thank you!

Olivia Riutta

Director of Population Health

Montana Primary Care Association

oriutta@mtpca.org

Panel Discussion

Question for Panel

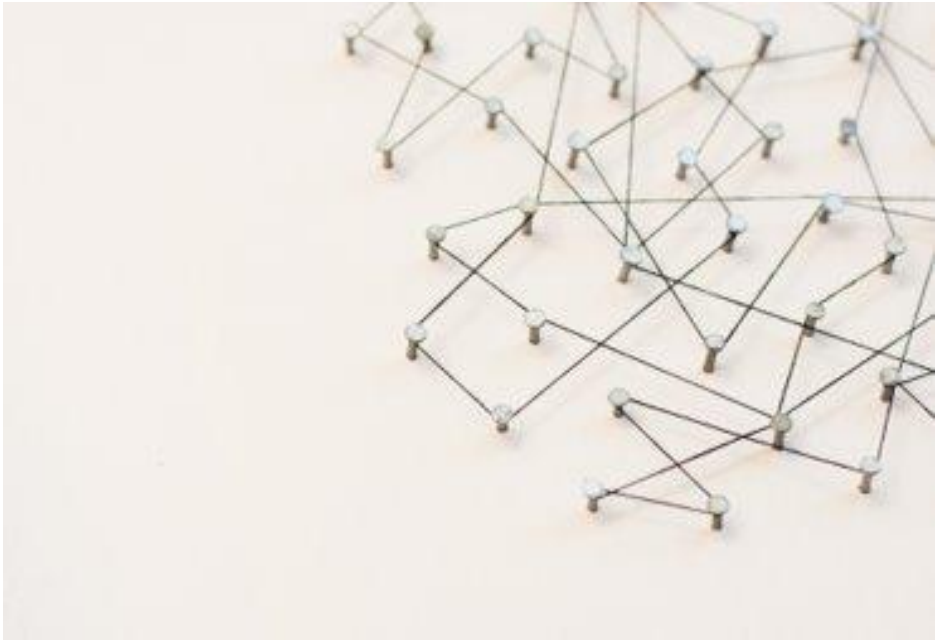
The Social Determinants of Health Academy

What does a workforce that is well-equipped to effectively address SDOH risk factors look like?

Question for Panel

The Social Determinants of Health Academy

What promising practices can you share around building or maintaining community partnerships to reduce health disparities?



Question for Panel

The Social Determinants of Health Academy

What is your vision for the future of SDOH innovation in a health center setting?

Question for Panel

The Social Determinants of Health Academy

How have SDOH intervention strategies evolved in light of the public health emergency caused by COVID-19?

Questions?

NTTAP Resources

The Social Determinants of Health Academy

SDOH Tool Kits and Reports:

- Tools and resources related to PRAPARE
- Toolkit: Preventing IPV, Human Trafficking, & Exploitation
- Toolkit: Intimate Partner Violence, Homelessness, and Behavioral Health
- Healthy Together: A toolkit for Health Center Collaborations with HUD-Assisted Housing and CBOs
- Brief: Community Health Workers and SDOH
- Report: Value-Based Care: A Primer for Outreach and Enabling Services Staff
- Health Equity Community of Practice Insights
- National Center for Farmworker Health SDOH Resource Hub

SDOH Video Resources:

- SDOH-Housing = Healthcare
- Voices from the Field: Recruiting and Hiring for Social Determinants of Health Screening
- Webinar series on retaining specific populations to strengthen workforce representation

Please take a moment to complete the Session 2 evaluation:

https://www.surveymonkey.com/r/2MPGJHJ

THANK YOU